In the Claims

1. (Currently Amended) A system for providing integrated control of at least one communication service provided by at least one communication service provider comprising:

at least one integrated services controller (ISC) connectable to a plurality of communications networks so as to communicate with system entities, wherein the at least one ISC is configured to dynamically receive a message registration list (MRL) through an interactive exchange of one or more commands, registering one or more messages each of the at least one communication services has a notification interest in, wherein the at least one ISC is further configured to provide centralized prioritized processing for the one or more messages exchanged with the other system entities through use of intelligent prioritization rules, wherein the system entities include at least one of: a transport association controller (TAC), an association state manager (ASM), and a message broker (MB).

wherein the at least one ISC is further configured to receive a profile of service-specific parameters settable by at least one of a customer or the service which contains one or more variable entries from each of the at least one communication services defining a service profile for said at least one communication service and

wherein the at least one ISC is further configured to automatically merge shared master key fields of the service profile from each of the at least one communication services and append corresponding service–specific fields from each of the at least one communication services into a merged multi–service profile (MMSP).

- 3. (Original) The system of claim 1 wherein the at least one ISC is further configured to control the at least one communication service for an individual person customer.
- 4. (Currently Amended) The system of claim 2-1 wherein the at least one ISC is further configured as a child member within a group all related to a parent ISC that manages a customer group of related individual persons or a group of related ISC groups.

- 5. (Original) The system of claim 1 wherein the at least one ISC is further configured to control the at least one communication service for a plurality of individual person customers.
- 6. (Original) The system of claim 1 wherein the at least one ISC is further configured to monitor the high-level current state of each of the at least one communication services.
- 7. (Currently Amended) The system of claim 2-1 wherein the intelligent prioritization rules are dynamically configurable by the at least one communications service provider so as to effect the prioritization of the at least one communication services by the at least one ISC.
- 8. (Original) The system of claim 1 wherein the message registration list (MRL) is statically established with the at least one ISC through parameters set within the at least one ISC, from each of the at least one communication service providers.
- 9. (Original) The system of claim 1 wherein the at least one ISC is further configured to relay the MRL for each of the at least one communication services to one or more of the system entities.

- 11. (Original) The system of claim 1 wherein the at least one ISC is further configured to receive an event registration list (ERL) defining one or more events for each of the at least one communication services registering notification interest in said events by said at least one communications services, whereby the at least one ISC is further configured to relay the ERL for each of the at least one communication services to one or more of the system entities.
 - 12. (Cancelled)
 - 13. (Cancelled)

- 14. (Currently Amended) The system of claim 13-1 wherein the service profile adheres to a profile schema pre-defined by the at least one ISC which includes at least one master key field shared across the at least one communication services and may comprises at least one service-specific field unique to each of the at least one communication services.
- 15. (Previously Presented) The system of claim 14 wherein the profile schema defines a visibility attribute settable by the at least one communication service providing at least one level of visibility setting that defines whether the service–specific fields for said service are visible to other services when merged by the at least one ISC.
- 16. (Original) The system of claim 14 wherein the profile schema supports a default entry for each of the at least one service—specific field settable by at least one of a customer or the service wherein if defined establishes a default setting for said field whereby all other entries in the profile schema establish exceptions to the default entry.
- 17. (Original) The system of claim 14 wherein the profile schema supports a child ISC modifiability attribute for each of the at least one master key field and each of the at least one service—specific field settable by at least one of a customer or the service wherein if defined establishes a default setting of modifiability for said field by other child ISCs related to said at least one ISC.
- 18. (Currently Amended) The system of claim <u>13-1</u> wherein the current entry values for the at least one master key field and possible service–specific field in the service profile are dynamically communicated, through an interactive exchange of one or more commands, from each of the at least one communication services to the at least one ISC at the time the said service is installed.

- 20. (Currently Amended) The system of claim <u>19-1</u> further comprising a user interface connectable to the at least one ISC which provides for viewing and editing access to all or a portion of the MMSP.
- 21. (Original) The system of claim 1 wherein a first ISC is further configurable to communicate with at least one other ISC to provide inter–ISC integration.
- 22. (Currently Amended) The system of claim 21 wherein one of the at least one ISCs may be is configured as a master ISC and another of the at least one ISCs may be configured as a remote ISC relative to the master ISC for a specific customer.
- 23. (Currently Amended) The system of claim 22 wherein the master ISC may restricts access to the at one or more messages and capabilities of the remote ISC.
- 24. (Currently Amended) The system of claim 21 wherein a plurality of the at least one ISCs may be configured as peer ISCs.
- 25. (Currently Amended) The system of claim 21 wherein one of the at least one ISCs may be configured as a standalone ISC within a hierarchy of the at least one ISCs.
- 26. (Currently Amended) The system of claim 21 wherein each of the at least one ISCs may be is configured as at least one of: a master ISC to other remote ISCs, a remote ISC to other of the master ISCs, a peer ISC to other peer ISCs, or a standalone ISC.
- 27. (Currently Amended) The system of claim 21 wherein the other ISC may be is provisioned in the same network domain operated by the same communication service provider as the first ISC.

- 28. (Currently Amended) The system of claim 21 wherein the at least one other ISC may be provisioned in a different network domain operated by a different communication service provider as the first ISC.
- 29. (Currently Amended) A method for providing integrated control of at least one communication service provided by at least one communication service provider comprising the steps of:

configuring at least one Integrated Service Controller (ISC) to establish a connection with a plurality of communications networks, so as to communicate control messages with system entities; and

dynamically receiving at least one message registration list (MRL) through an interactive exchange of one or more commands from the at least one communications service provider, registering one or more messages for which the at least one communications service has a notification interest, wherein the at least one ISC is further configured to provide centralized prioritized processing for the messages exchanged with the other system entities through use of intelligent prioritization rules, wherein the system entities include at least one of: a transport association controller (TAC), an association state manager (ASM), and a message broker (MB).

wherein the at least one ISC is further configured to receive a profile of service-specific parameters settable by at least one of a customer or the service which contains one or more variable entries from each of the at least one communication services defining a service profile for said at least one communication service and

wherein the at least one ISC is further configured to automatically merge shared master key fields of the service profile from each of the at least one communication services and append corresponding service–specific fields from each of the at least one communication services into a merged multi–service profile (MMSP).

- 31. (Currently Amended) The method of claim 30-29 wherein the at least one ISC is further configured to control the at least one communication service for an individual person customer.
- 32. (Original) The method of claim 31 wherein the at least one ISC is further configured as a child member within a group all related to a parent ISC that manages a customer group of related individual persons or a group of related ISC groups.
- 33. (Currently Amended) The method of claim 30-29 wherein the at least one ISC is further configured to control the at least one communication service for a plurality of individual person customers.
- 34. (Currently Amended) The method of claim 30-29 wherein the at least one ISC is further configured to monitor the high-level current state of each of the at least one communication services.
- 35. (Original) The method of claim 29 wherein the intelligent prioritization rules are dynamically configurable by the at least one communications service provider so as to effect the prioritization of the at least one communication services by the at least one ISC.
- 36. (Original) The method of claim 29 wherein the message registration list (MRL) is statically established with the at least one ISC through parameters set within the at least one ISC, from each of the at least one communication services provider.
- 37. (Original) The method of claim 29 wherein the at least one ISC is further configured to relay the MRL for each of the at least one communication services to one or more of the system entities.
 - 38. (Cancelled)

- 39. (Original) The method of claim 29 wherein the at least one ISC is further configured to receive an event registration list (ERL) defining one or more events from each of the at least one communication services registering notification interest in said events by said at least one communications services, whereby the at least one ISC is further configured to relay the ERL for each of the at least one communication services to one or more of the system entities.
 - 40. (Cancelled)
 - 41. (Cancelled)
- 42. (Currently Amended) The method of claim 41-29 wherein the service profile adheres to a profile schema pre-defined by the at least one ISC which includes at least one master key field shared across the at least one communication services and may comprises at least one service-specific field unique to each of the at least one communication services.
- 43. (Previously Presented) The method of claim 42 wherein the profile schema defines a visibility attribute settable by the at least one communication service providing at least one level of visibility setting that defines whether the service–specific fields for said service are visible to other services when merged by the at least one ISC.
- 44. (Original) The method of claim 42 wherein the profile schema supports a default entry for each of the at least one service—specific field settable by at least one of a customer or the service wherein if defined establishes a default setting for said field whereby all other entries in the profile schema establish exceptions to the default entry.
- 45. (Original) The method of claim 42 wherein the profile schema supports a child ISC modifiability attribute for each of the at least one master key field and each of the at least one service—specific field settable by at least one of a customer or the service wherein if defined establishes a default setting of modifiability for said field by other child ISCs related to said at least one ISC.

46. (Currently Amended) The method of claim 41-29 wherein the current entry values for the at least one master key field and possible service–specific field in the service profile are dynamically communicated, through an interactive exchange of one or more commands, from each of the at least one communication services to the at least one ISC at the time the said service is installed.

- 48. (Currently Amended) The method of claim 47-29 further comprising a user interface connectable to the at least one ISC which provides for viewing and editing access to all or a portion of the MMSP.
- 49. (Original) The method of claim 29 wherein a first ISC is further configured to communicate with at least one other ISC to provide inter–ISC integration.
- 50. (Currently Amended) The method of claim 29 wherein one of the at least one ICSs may be is configured as a master ISC and another of the at least one ICSs is configured as a remote ISC relative to the master ISC for a specific customer.
- 51. (Currently Amended) The method of claim 50 wherein the master ISC may restricts access to the one or more messages and capabilities of the remote ISC.
- 52. (Currently Amended) The method of claim 49 wherein a plurality of the at least one ISCs may be is configured as peer ISCs.
- 53. (Currently Amended) The method of claim 49 wherein one of the at least one ISCs may be configured as a standalone ISC within a hierarchy of the at least one ISCs.

- 54. (Currently Amended) The method of claim 49 wherein each of the at least one ISCs may beis configured as at least one of: a master ISC to other remote ISCs, a remote ISC to other of the master ISCs, a peer ISC to other peer ISCs, or a standalone ISC.
- 55. (Currently Amended) The method of claim 49 wherein the other ISC <u>may be is</u> provisioned in the same network domain operated by the same communication service provider as the first ISC.
- 56. (Currently Amended) The method of claim 49 wherein the at least one other ISC may be is provisioned in a different network domain operated by a different communication service provider as the first ISC.

Remarks

In the Office Action, the Examiner objected to claims 12 and 40 under 37 C.F.R. § 1.75 (c) as being improper dependent form for failing to further limit the subject matter of a previous claim. The Applicant has cancelled claims 12 and 40, thereby rendering the objection moot. The Examiner also objected to claims 4, 7, 31, 33, and 34 as being dependent on cancelled claims. The Applicant has amended claims 4, 7, 31, 33 and 34 to recite the correct dependency, thereby tending to the Examiner's objections. Based on amendments made herein, the Applicant has also amended claims 14, 18, 20, 42, 46, and 48 to reflect new dependencies.

The Examiner rejected claims 12, 13, 14, 22, 23, 24, 25, 26, 27, and 28 under 35 U.S.C. § 112, Second Paragraph, as being indefinite for failing to particularly point out and to distinctly claim the subject matter which the Applicant regards as the invention. More specifically, the Examiner stated that these claims use the phrase "may" or "may be". The Applicant has amended these claims, as well as claims 42 and 50 – 56, to tend to the Examiner's rejections.

The Examiner also rejected claims 1, 3 - 10, 13 - 18, 31 - 37, 41 - 47, and 48 - 58 under 35 U.S.C. § 103 (a) as being unpatentable over Emery (U.S. Patent No. 5,610,972) in view of Tucker (U.S. Patent No. 6,532,285). However, the Examiner indicated that claims 19 and 47 included allowable subject matter. In this regard, the Applicant has amended claims 1 and 29 to incorporate the language recited in claims 19 and 47 as well as their respective 13 and 41 intervening claims. Based on the Examiner's indication of allowable subject matter, the

Applicant believes claims 1 and 29 and, therefore, their respective pending dependent claims (i.e., claims 3 - 9, 11, 14 - 18, 20 - 28, 31 - 37, 39, 42 - 46, and 48 - 56) are now allowable and such disposition is respectfully requested.

CONCLUSION

Based upon the foregoing, the Applicant believes that all pending claims are in condition for allowance and such disposition is respectfully requested. In the event that a telephone conversation would further prosecution and/or expedite allowance, the Examiner is invited to contact the undersigned.

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Respectfully submitted,

MARSH FISCHMANN & BREYFOGLE LLP

Gregory T. Fettig

Registration No. 50,843

3151 South Vaughn Way, Suite 411

Aurora, Colorado 80014

720-562-5509